



Chapter #162

Calgary / Southern Alberta

WIT AND WISDOM

February 2007

Welcome from the Chair,
Winter 2007
Calgary/Southern Alberta Chapter 162, Message from the Chair

It seems that I have just written our welcome for 2006, and yet here we are; already well into the New Year.

I am pleased to be able to write this as Chapter Chair for 2007. Once again I have the privilege of representing the Calgary / Southern Alberta membership as Chapter Chair and I sincerely thank you.

The 2007 Chapter Executive is made up of 4 elected positions and a number of volunteer positions.

Once again this year, **Sean Bolli** is the Vice Chair, **James Sanford** will act as Secretary and a new addition to the executive is **Michael Nagina** who has accepted the role of Treasurer.

A big thank you to **Gina Arbeau** for her help as Treasurer who will now assume the role of Legislative Representative.

Plans are already underway for the 2nd Annual Tri-Lateral Security Conference to be held once again in Calgary on June 21 at the Performing Arts Centre. Last years event was sold out very quickly and I am sure this year will be no different.

As always are monthly luncheons are held the third Thursday of each month at the Danish Canadian Club. A new feature this year is a business card draw at each luncheon. Make sure you bring a card for a chance to win some great prizes throughout the year.

I look forward to meeting with you at our next luncheon.

Have a great 2007!!

Doug Durant, B.A., CPP
G4S Security Services (Canada) Ltd.

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Editors Notes:

Blaine Gillam, CD

Combating Terrorism General Principles for Personal Security

The word deter or evade is very common in the security realm, but that is exactly what has to happen if you want to substantially reduce your personal risk of becoming a victim of a terrorist attack. Always be aware of potential danger and develop skills so you can detect and avoid trouble altogether.

Being able to develop the skill of quickly and carefully examining your situational circumstances will be of great benefit. You will need be more security-conscious, have a heightened awareness of your surroundings, have the determination to persevere and have the metal preparedness and motivation to handle any potential lethal situation.

Your mental and motivational preparedness would benefit from having good physical health. Proper exercise and diet will lead to improved metal alertness, improved physical appearance, improved confidence in handling confrontations and deterring a potential attacker and you would be able to withstand strenuous physical activity.

On a final note: know what to do in emergencies. Develop your emergency plans and practice them and maintain your emergency equipment and first aid kit. Report suspicious activity to the local authorities, this action may disrupt a possible terrorist plan and be alert for surveillance and exercise caution with strangers.

CPP Representative Report:

Glen Kitteringham, M.Sc., CPP
Brookfield Properties

2007 CPP Study Group

I have created a 2007 CPP study schedule with the first class starting January 10 and the last class ending April 28. As of January 10, there are 15 people committed to the study group.

The tuition cost to students is \$75.00. Happily this year, ASIS International Headquarters is providing CPP study guides to chapter sponsored groups for \$40.00 per guidebook. We have a terrific slate of guest speakers lined up with several from the same list who presented in the 2006 study group. Dave Ray, Cst. Kathy Macdonald CPP, Shalin Kashyap CISSP, Derek Reid, Derek Malcolm, Pat McKernan CPP, Doug Durant CPP, and Ray Ambler CPP will be joined this year by Sean Bolli, Gina Arbeau, and Geoff Frisby, CPP, PSP. Additionally, we will be using the CPP online study CD provided by Robert Keil of Frisco Bay. (Thanks Rob)

We are scheduling two practice exams as we did last time around. We will again be focusing on all four of the Protection of Assets Manuals, the Handbook of Crime Prevention and Loss Prevention, 4th Edition and A Security Professional's Practical Guide to the Law, written by the Chapter's own Dave Ray. Just as in 2006, study sessions will be held at Fifth Avenue Place in the conference facility Wednesday evenings from 5-8 pm.

I also have plans to run another similar scheduled class in 2008 for anyone interested in attending next year.



Legislative Representative

Gina Arbeau, CPO, CSS
Market Mall
Executive Professional Centre

SMALL CITIES

Shopping at Market Mall can be an all day experience. Drove of people come to the Mall and spend an entire day from finding a parking spot, to having breakfast, window shopping, drinking, eating, trying on garments and making purchases throughout the day.

The month of December is the busiest time of the year for most Malls. Astonishingly, Market Mall had over 80,000 patrons walk through the Mall on Boxing Day in 2006. The Mall has almost a million square feet of property and that is a large amount of ground to cover in one day. It is literally a small city with every imaginable item you could buy.

Security faces a number of challenges in a 'City' like environment. Among the many day to day incidents that security may need to respond to are parking, traffic, angry customers, frustrated parents, retail theft, and medical emergencies. Preparation is the key if you want a crew that is proactive in response to the above inevitable.

During the Christmas season, which can begin in the middle of November and last until the middle of January, security prepares by setting up extra staff with contract security and incorporating the necessary actions to ensure a smooth process of the security function.

Prearrangements such as a map of the area security will be patrolling, a breakdown of the customer service focus required, dress for outdoor traffic control, and clear expectations for all staff will assist with making life a little less stressful during the hectic season. Pre-event meetings, training, certifications, and a well rehearsed emergency plan all aid in the quick and professional response that is needed in an environment susceptible to a variety of events.

Overall, security that is keen to suspicious activity or behavior, diligent in their day to day duties, and actively representing the ears and eyes of the property, will have the tools to respond effectively in an environment that can be classed as a small city.

Member profile of Ryan Peterson, CPP

By Glen Kitteringham, M.Sc., CPP

Ryan Petersen, Chapter Webmaster has worked in the security industry since 1986 when he joined the Corporate Security Department of AGT, now known as TELUS with the primary responsibility of Investigator. Responsibilities were varied and he was involved in a number of projects and duties including investigating toll fraud, tracing unlawful calls, internal / external complaints, employee misconduct, theft of service, providing assistance to police agencies, and making security awareness presentations. In 1989, responsibilities changed to a physical security role where he developed and reviewed security specifications for corporate sites and executive residences. He also became the lead for the initial corporate access control system, including the development of card access configurations and working with the vendor in the commissioning of same. In 1993, his career moved out of a security role though he maintained his ASIS membership. As well, he continued to volunteer within the Calgary chapter. After 30 years, Ryan left TELUS in 2006. He is now with Bison Security Group where his responsibilities include security surveys, business development and some IT support.

Although Ryan became a member of ASIS International in late 1988, he was not active in the Edmonton chapter. After moving to Calgary, a conversation with Sylvia Hermansen led to his joining the Chapter Communications committee, and has subsequently evolved into the role of Chapter Webmaster. He has found involvement as a volunteer in the Calgary chapter very rewarding from the aspect of building / expanding his knowledge and skill base within the security industry where his employment roles do not necessarily touch. There have also been a few occasions where he was able to assist others based on his experience. (This is also beneficial regarding networking opportunities.) Finally, volunteering has also provided him with opportunities to meet numerous people who are new to Calgary and/or the security industry.

Being a member of ASIS and reviewing *Security Management* articles has allowed him to develop his knowledge of the global security industry. Local membership has also been very helpful when requiring information regarding specific issues in non-security areas.

Ryan completed the Security Management certificate program at the University of Alberta in 1991 and the Certificate in Leadership Excellence program at the Banff Centre for Management in 2002. In the spring of 2006, he attended the 15-week CPP study group sponsored by the Calgary Chapter and was successful in obtaining his CPP designation in January 2007.

New Doha Chapter, Qatar, UAE

Cst. Kathy Macdonald, CPP
Calgary Police Service

Article By: Wayne Sandmaier

ASIS Doha, Qatar, Chapter #255, has just received its charter.

We were able to round up 15 expat ASIS members in the region and forwarded the petition. We now have a crew of approx. 30 - 40 professionals from all aspects of the industry. Dennis Shepp has been the driving force here and has done a great job with the organization...etc. There are two separate 15 week CPP prep programs that will be starting this week.

Keep me posted on the Calgary Chapter!

Regards
Wayne

You can reach Wayne at waynesandmaier@hotmail.com

Legislative Representative

Gina Arbeau, CPO, CSS

The Government MLA Review of the Private Investigators and Security Guards Act is still ongoing.

The Legislation is being reviewed in three phases -

Phase I was the actual review of the existing Legislation and involved feedback from the community and the public. This phase is now closed.

Phase II - Winter 2006 to Spring 2007

This phase involves the development of legislation and regulations, including bringing forward the draft legislation to the Legislative Assembly. The 20 page report and recommendations was issued in November of 2006

Phase III - Summer 2007 to Winter 2007 is the Implementation phase

This phase involves the implementation of the legislation and requirements including the communication, orientation and training to the program changes.

For further information you can visit the Government of Alberta website at –

<http://www2.gov.ab.ca/home/index.cfm>

While the Solicitor Generals Department is hopeful that the review will meet the deadlines outlined r it is a huge project that has been undertaken by the Solicitor General, and may move into the next year before being completed and implemented.

Any updates will be put on the ASIS Calgary Website.

Regional Vice Presidents Report

Paul Stanley CPP

Regional Vice President (Region 50 Canada)

I am delighted to announce that the Regional leadership team has grown for 2007 and now comprises of a total of seven Assistant Regional Vice Presidents (ARVP's).

Five of the appointments are strategically placed to support chapters on a more local and pertinent basis. Glen Kitteringham is a perfect example and his task as a member of the regional leadership team will be to provide 'real' contact and related expertise to the Alberta chapters day-to-day.

Other geographically placed ARVP's include Rob Kilfoyle (Vancouver), Chris McColm (Winnipeg), Bill Bradshaw (Toronto) and Stephane Veilleux (Montreal). The remaining two ARVP's Arik Garber and Brian McIlravey, are heading up the vital areas of membership initiatives and certification standards respectively on a national basis.

I would like to welcome the regional team and to thank them all for stepping up to continue to promote ASIS International within Canada.

Chapters are invited to contact any of the regional leadership team, including myself or John Rankin, our new Senior Regional Vice President (welcome John!) at any time. It is our pleasure and purpose to assist the members of ASIS International in any way that we can.

Finally, the entire leadership team wishes to thank Roger Maslen for his outstanding support over the past few years, particularly as the RVP and latterly as SRVP of Region 50. He has taken a well earned place on the Professional Certification Board - Congratulations, Roger!

Chapter #162 Calgary / Southern Alberta

Executive Members

	Executive's Name	Employment	E-mail Address	Work Number
Chair	Doug Durant, CPP	G4S Security Services	doug.durant@ca.g4s.com	403-735-1141
Past Chair	Glen Kitteringham, CPP Sean Bolli	Brookfield Properties	gkitteringham@brookfieldproperties.com	403-770-7063
Vice Chair		Brookfield Properties	sbolli@brookfieldproperties.com	403-770-2390
CPP Chair	Glen Kitteringham	Brookfield Properties	gkitteringham@brookfieldproperties.com	403-770-7063
Treasurer	Michael Nagina	Coca Cola Bottling Company	michaelnagina@na.cokecece.com	291 6006
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Program Chair	James Sanford	SimplexGrinnell	jsanford@tycoint.com	403-444-3234
Newsletter	Blaine Gillam	City of Calgary	bdgillam@gmail.com	
Membership	Kathy Macdonald, CPP	Calgary Police Services	kathy.macdonald@calgarypolice.ca	403-206-8142
Legislative Chair	Gina Arbeau	Cadillac Fairview	Gina.Arbeau@cadillacfairview.com	403-202-4434
Communications Coordinator	Kathy Macdonald, CPP	Calgary Police Services	kathy.macdonald@calgarypolice.ca	403-206-8142
Community Liaison	vacant			
Law Enforcement Liaison	Sean Bolli	Brookfield Properties	sbolli@brookfieldproperties.com	403- 941-4441
SRVP Region 50	John Rankin, CPP	G4S Security Services	John.rankin@ca.g4s.com	905-736-1159
RVP Region 50	Paul Stanley, CPP	BC Hydro	paul.stanley@bchydro.com	604-623-4427
ARVP Region 50	Glen Kitteringham, CPP	Brookfield Properties	gkitteringham@brookfieldproperties.com	770-7063



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