

## **Your Opportunity:**

Alberta Health Services (AHS) is seeking an experienced, driven and innovative individual for the role of Senior Provincial Director, Protection Services. This is a key leadership role within the People, Legal, and Privacy Senior Leadership Team and provides expertise, advice, and direction for Protective Services. As the SPD, Protective Services, you will influence the safety and security of all patients, visitors, employees, physicians and AHS assets across the province. This encompasses enterprise safety systems, fire and life safety, security communications and control, as well as staff training and development within the centre of expertise and across AHS's five geographic zones.

The SPD will collaborate with the Senior Leadership Team, proposing and a dvising on transformative methods and strategies to address future needs and imminent challenges related to the delivery of Protective Services, including internal and contracted resources.

## **Job Description:**

As the SPD, Protective Services, you will be responsible and accountable for the performance and results of a large and integrated protective services program, with significant, province-wide impact. The SPD holds accountability for the overall direction, performance and results achieved by the portfol io of programs and services. You will develop, implement, and evaluate short-term and long-term Protective Services strategic and operational plans and business processes in alignment with AHS priorities, values and organizational goals.

You will lead the development, implementation, monitoring, and maintenance of high quality standards by identifying quality and efficiency improvement initiatives and focusing on customer and AHS needs. Provides overall direction to implement, communicate, ad update identified initiatives, (i.e. internal controls, new systems, new business processes, etc.) The SPD will collaborate with other internal functional groups for seamless operation, consistency and quality customer support. You will be responsible for a multi-faceted budget in a complex and changing environment, planning and implementing a cost-effective operational service delivery model, including contracted services, contract monitoring and negotiation.

# **Required Qualifications:**

- Bachelor or Diploma in Law Enforcement, Police Management, Security and Asset Protection, Healthcare, or Humanities and Business Administration.
- Possess a minimum of 10 years of progressive senior management experience within healthcare security, healthcare, policing, or law enforcement.

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Experience working within a complex, public sector organization or organization of significant size, complexity, or diversity.

# Additional Required Qualifications:

- Strong leadership skills and a demonstrated comfort with decision-making responsibilities.
- Strong relationship-building skills and the ability to forge effective working partnerships with internal and external partners, including senior leadership within AHS, Government of Alberta, and other organizations.
- Proven ability to develop and implement strategic plans, with effective organizational and change management skills.
- Ability to coach and mentor staff, to inspire and build confidence in others.

#### **Preferred Qualifications:**

- Identified continued education in leadership or management and executive development.
- Evidence of leadership development and/or industry training or certifications.
- Previous experience working in a dyad leadership model or working in partnership with physicians and medical leaders.
- Certified Healthcare Protection Administrator (CHPA) designation is preferred.

To apply, go to albertahealthservices.ca/jobs and click on Apply Now, then search for ALB00007421.

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