



Seminars with Commissionaires BC

Join industry experts to learn about specialized topics in business, safety and security

**OCT 20
2016**

INTRODUCTION TO COACHING FOR SUPERVISORS & MANAGERS

Time: 8:30AM – 12:30PM
Speaker: Jamie Read, CHRP, CEC
Price: \$99 per person (+GST)

Are you looking for valuable tips on coaching and how to apply it in your workplace? This half-day seminar will go over the basics of coaching, outlines how it differs from mentoring or consulting, and provides advice on how you can deliver constructive feedback to your team. You will leave this seminar with an understanding of how effective coaching can lead to higher engagement, performance and retention of your staff.

**OCT 28
2016**

TELLING YOUR STORY: HOW TO WRITE COMPELLING BUSINESS CASES

Time: 8:30AM – 4:30PM
Speaker: Dr. Gail Levitt, PhD
Price: \$249 per person (+GST)

In this highly-interactive seminar designed for busy security and property management professionals, you will learn the secrets to successfully achieving buy-in and consumer commitment. Dr. Gail Levitt will outline how to apply new insights and tools that will enable you to develop more of a decision-maker's mindset when writing and presenting business cases.

**OCT 31 - NOV 1
2016**

MENTAL HEALTH FIRST AID

Time: 8:30AM – 4:00PM
Speaker: Carla Abichahine, Certified Mental Health Instructor
Price: \$215 per person (+GST)

Have you or your workers ever had to deal with mental health challenges – and did not know what to do? This Mental Health First Aid course is a must-have for anyone who works with the public and is interested in learning more about mental health issues. In this course, you learn to identify and provide help to a person who may be developing a mental health problem or in a mental health crisis.

**NOV 4
2016**

EMERGENCY PLANNING

Time: 8:30AM – 12:30PM
Speaker: Paul Ursich
Price: \$75 per person (+GST)

What will you do when a natural disaster occurs? This hands-on seminar will expose you to the basics of emergency management and offer realistic exercises that will allow you to think your way through an emergency scenario. You will leave this seminar with a practical understanding of emergency management methodology and how to implement it within your organization.

**NOV 18
2016**

CYBER SECURITY

Time: 8:30AM – 12:30PM
Speaker: Randy Dunville
Price: \$99 per person (+GST)

The Internet is an increasingly dangerous online environment, with the theft of databases, customer information, virus infections, malware storms and the newest – ransomware, on the rise. In this half-day seminar, you will understand attack methods, basic ‘self-defence,’ detail how penetration tests can uncover your exposure footprint, and provide a questionnaire for your own IT to measure your businesses level of risk.

**DEC 1
2016**

CONFLICT RESOLUTION

Time: 8:30AM – 12:30PM
Speakers: Joe Spindor
Price: \$99 per person (+GST)

In this half-day seminar, Joe will take you through a process of recognizing conflicts, understanding how they develop, and will teach you how to manage your way effectively through a difficult situation. You will learn about personal situational awareness and emotional and rational responses to conflict.

**JAN 27
2017**

MARITIME SECURITY

Time: 12:00PM – 4:00PM
Speakers: Dave Fisher
Price: \$99 per person (+GST)

This seminar will provide you with the basic knowledge of maritime security and an overview of regulated requirements under the Marine Transportation Security Regulations, as administered by Transport Canada. You will leave this seminar with an enhanced knowledge of maritime security, and an understanding of the procedures and equipment that are required to make your work environment secure.

**FEB 16
2017**

USE OF FORCE IN THE SECURITY INDUSTRY

Time: 8:30AM – 12:00PM
Speakers: Orv Nickel, PhD
Price: \$99 per person (+GST)

This half-day seminar will cover the law on private property and its application with respect to property owners. You will be provided with Criminal Code components of Self Defence and Use of Force in a security environment. Discussions will take place on the application of force when representing the property owner on such sites as construction, container storage facilities, and/or retail locations.

**MAR 16
2017**

THREAT RISK ASSESSMENTS

Time: 8:30AM – 4:30PM
Speakers: Phillip Banks, P.Eng., CPP
Price: \$99 per person (+GST)

Completing threat and risk assessments is a daily occurrence for many entities, and is a critical element of risk management and security governance. This one-day seminar will address the concepts of threat, risk and vulnerability as well as how they work together across several formats. It will identify effective assessment methodologies that support the assessor’s objectives, observations and findings. As well it will facilitate the development of practical and effective recommendations for security enhancements.

REGISTER ONLINE:

commissionaires.bc.ca/seminars

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